

**⚠** The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a **summary**. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-833-242-3330 or visit us at [www.ibxtpa.com](http://www.ibxtpa.com). For definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-833-242-3330 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	<u>Network</u> \$0 person / \$0 family, <u>Out-of-Network</u> \$750 person / \$2,250 family.	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. <u>Preventive care</u> , services that require a <u>copay</u> , and <u>prescription drug</u> costs. There is no <u>Network deductible</u> for this <a href="#">plan</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <a href="#">deductibles</a> for specific services?	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	For <u>Network providers</u> \$3,000 person / \$6,000 family, for <u>Out-of-Network providers</u> \$4,200 person / \$12,600 family. For Prescriptions \$5,000 person / \$10,000 family.	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<u>Premiums</u> , balance-billed charges, health care this <a href="#">plan</a> doesn't cover, and <u>preauthorization</u> penalties.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="http://www.ibxtpa.com">www.ibxtpa.com</a> or call: 1-833-242-3330 for a list of <u>Network providers</u> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the plan's <a href="#">network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the provider's charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No. You don't need a <a href="#">referral</a> to see a <a href="#">specialist</a> .	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$20 <a href="#">copay</a> per visit	After <a href="#">deductible</a> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <a href="#">balance billing</a> .	---None---
	<a href="#">Specialist</a> visit	\$20 <a href="#">copay</a> per visit	After <a href="#">deductible</a> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <a href="#">balance billing</a> .	Acupuncture: 50% <a href="#">coinsurance</a> after <a href="#">deductible</a> , and <a href="#">balance-billing</a> <a href="#">Out-of-Network</a> . Limited to 10 visits per year.
	<a href="#">Preventive care/screening/immunization</a>	No Charge	No Charge	You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services you need are preventive. Then check what your <a href="#">plan</a> will pay for. No coverage for immunization for adults over the age of 19 with an <a href="#">Out-of-Network</a> <a href="#">provider</a> . Limited to 1 adult physical per year.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	\$20 <a href="#">copay</a> per X-ray. No charge for lab services.	After <a href="#">deductible</a> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <a href="#">balance billing</a> .	---None---
	Imaging (CT/PET scans, MRIs)	\$20 <a href="#">copay</a> per scan	After <a href="#">deductible</a> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <a href="#">balance billing</a> .	<a href="#">Preauthorization</a> is required. Failure to obtain <a href="#">preauthorization</a> could result in benefits being reduced 50% up to \$500 of the total cost of service.
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="#">www.express-scripts.com</a>	Generic drugs	\$5 <a href="#">copay</a> retail (1-30 day supply) \$10 <a href="#">copay</a> mail order (31-90 day supply)	Not Covered	For a prescription you take on an ongoing basis (more than 3 months), you may use a retail pharmacy for your initial fill, and up to 2 refills (total of 3 fills) for up to 30-day supply each time. Subsequent refills must be placed through mail order or CVS retail pharmacy to be eligible for coverage. The difference in cost between a brand name drug and its generic equivalent will be charged to you in addition to the <a href="#">copay</a> if a brand name drug is used when an appropriate generic equivalent is available.
	Preferred brand drugs	20% <a href="#">coinsurance</a> retail (1-30 day supply) 20% <a href="#">coinsurance</a> mail order (31-90 day supply)	Not Covered	
	Non-preferred drugs	20% <a href="#">coinsurance</a> retail (1-30 day supply) 20% <a href="#">coinsurance</a> mail order (31-90 day supply)	Not Covered	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<a href="#">Specialty drugs</a>	20% <u>coinsurance</u> retail (1-30 day supply) 20% <u>coinsurance</u> mail order (31-90 day supply)	Not Covered	<u>Preauthorization</u> is required for some <u>specialty drugs</u> . Failure to obtain the <u>preauthorization</u> will result in the Fund not covering the cost of the drug.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$20 <u>copay</u> per visit	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service.
	Physician/surgeon fees	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	
If you need immediate medical attention	<a href="#">Emergency room care</a>	\$100 <u>copay</u> per visit	\$100 <u>copay</u> per visit	<u>Copay</u> waived if admitted to a hospital within 24 hours.
	<a href="#">Emergency medical transportation</a>	\$20 <u>copay</u> per trip	\$20 <u>copay</u> for Ground. For Air coverage, after <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> for Air.	---None---
	<a href="#">Urgent care</a>	\$35 <u>copay</u> per visit	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	---None---
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service.
	Physician/surgeon fees	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$20 <u>copay</u> per visit	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	---None---
	Inpatient services	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service.
If you are pregnant	Office visits	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Cost-sharing</u> does not apply to certain <u>preventive services</u> . Depending on the type of services, a <u>copay</u> or <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). <u>Preauthorization</u> is required for inpatient delivery services. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service.
	Childbirth/delivery professional services	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	
	Childbirth/delivery facility services	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service.
	<a href="#">Rehabilitation services</a>	\$20 <u>copay</u> per visit	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service. Outpatient services are limited to 45 visits per year. Inpatient services are limited to 60 days per year and have no charge for <u>Network</u> physical rehabilitation.
	<a href="#">Habilitation services</a>		After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<a href="#">Skilled nursing care</a>	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service. Limited to 120 visits per year.
	<a href="#">Durable medical equipment</a>	20% <u>coinsurance</u>	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service.
	<a href="#">Hospice services</a>	No Charge	After <u>deductible</u> satisfied, The Fund will pay 120% of the Medicare allowance. The member may be subject to <u>balance billing</u> .	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> could result in benefits being reduced 50% up to \$500 of the total cost of service. Family Bereavement limited to 5 visits per year.
<b>If your child needs dental or eye care</b>	Children's eye exam	Administered by EyeMed	Administered by EyeMed	Administered by EyeMed.
	Children's glasses	Administered by EyeMed	Administered by EyeMed	Administered by EyeMed.
	Children's dental check-up	Not Covered	Not Covered	Dental benefits are provided only if the optional benefit is elected for an additional premium

**Excluded Services & Other Covered Services:**

**Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)**

- |                    |  |                       |
|--------------------|--|-----------------------|
| • Cosmetic surgery | • Non-emergency care when traveling outside the U.S. | • Routine foot care   |
| • Long Term Care   | • Private-duty nursing                               | • Weight loss program |

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- |   |                                    |                         |
|---|------------------------------------|-------------------------|
| • Acupuncture (if prescribed for rehabilitation purposes) | • Dental care (Adult) (if elected) | • Hearing Aids          |
| • Bariatric surgery                                       | • Eye care (Adult)                 | • Infertility Treatment |
| • Chiropractic care                                       |                                    |                         |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: 1-833-242-3330 or [www.ibxtpa.com](http://www.ibxtpa.com). You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

## Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-864-4352 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-864-4352 (TTY: 711).

注意: 如果您使用简体中文, 您可以免费获得语言协助服务。请致电1-844-864-4352。

LƯU Ý: Nếu quý vị nói tiếng Việt, có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho quý vị. Xin gọi số 1-844-864-4352.

ВНИМАНИЕ: Если вы говорите по-русски, вам предлагаются бесплатные услуги переводчика. Позвоните по телефону 1-844-864-4352.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-844-864-4352.

알림: 한국어 통역서비스가 필요한 분은 1-844-864-4352로 전화하십시오.

통역서비스를 무료로 받으실 수 있습니다.

ATTENZIONE: se parla italiano, sono disponibili per lei servizi di assistenza linguistica gratuiti. Contatti il numero 1-844-864-4352.

انتباه: إذا كنت تتحدث العربية فإن خدمات المساعدة اللغوية متوفرة لك مجاناً. اتصل على الرقم: 1-844-864-4352.

ATTENTION: Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le 1-844-864-4352.

HINWEIS: Wenn Sie Deutsch sprechen, steht Ihnen über Language Assistance Services ein Dolmetscher kostenlos zur Verfügung. Wählen Sie 1-844-864-4352.

ધ્યાન આપો : જો તમે ગુજરાતી બોલી શકતા હો, તો તમારા માટે ભાષા સહાય સેવાઓ, વિના મૂલ્યે, ઉપલબ્ધ છે. 1-844-864-4352 પર કોલ કરો.

UWAGA: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-844-864-4352.

ATANSYON: Si ou pale kreyòl ayisyen, gen asistans ak lang disponib pou ou gratis. Rele 1-844-864-4352.

ចំណាំ: ប្រសិនបើអ្នកនិយាយភាសា មន-ខ្មែរ ឬទេសខ្មែរ សេវាជំនួយភាសាដែលឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូមទូរស័ព្ទមកលេខ 1-844-864-4352។

ATENÇÃO: se você fala português, serviços de assistência a idioma estão disponíveis gratuitamente para você. Ligue para 1-844-864-4352.

BAA !KON&N&ZIN: Din4 bizaad bee yIn7[ti'go, ata' hane' bee Ik1 i'iilyeed t'11 j77k'e bee n1 ah00t'i'. Koj8' hod77Inih 1-844-864-4352.

PAUNAWA: Kung nagsasalita ka ng Tagalog, makakakuha ka ng mga serbisyo ng tulong para sa wika nang walang bayad. Tumawag sa 1-844-864-4352.

注意: 日本語をお話しになる場合は、言語支援サービスを無料でご利用いただけます。1-844-864-4352にお電話ください。

توجه: اگر به زبان فارسی صحبت می کنید، خدمات کمک در زمینه زبان، به رایگان در اختیار شما می باشد. با شماره 1-844-864-4352 تماس بگیرید.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————

## About these Coverage Examples:

**⚠ This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) no <a href="#">cost sharing</a>	\$0
■ Other no <a href="#">cost sharing</a>	\$0

#### This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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#### In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$460</b>

### Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) no <a href="#">cost sharing</a>	\$0
■ Other no <a href="#">cost sharing</a>	\$0

#### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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#### In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$800
<i>What isn't covered</i>	
Limits or exclusions	\$20
<b>The total Joe would pay is</b>	<b>\$1,220</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) no <a href="#">cost sharing</a>	\$0
■ Other no <a href="#">cost sharing</a>	\$0

#### This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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#### In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$50
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$450</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

## Nondiscrimination Notice and Notice of Availability of Auxiliary Aids and Services

Independence Administrators complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Independence Administrators does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Independence Administrators:

- Provides free aids and services to people with disabilities to communicate effectively with us and written information in other formats, such as large print
- Provides free language services to people whose primary language is not English and information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that Independence Administrators has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator.

There are four ways to file a grievance directly with Independence Administrators:

- by mail: Independence Administrators,  
ATTN: Civil Rights Coordinator, 1900 Market Street, Philadelphia, PA 19103;
- by phone: 844-864-4352 (TTY 711);
- by fax: 215-761-0920; or
- by email: [IACivilRightsCoordinator@ibxtpa.com](mailto:IACivilRightsCoordinator@ibxtpa.com).

If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.